



BUSINESS IMPROVEMENT SERVICES

EMPLOYEE AND INDUSTRIAL RELATIONS (EIR & TRAINING) SYSTEMS

Management systems cannot exist and operate in isolation. It is imperative that when improving operations the organisation's personnel are considered. Experience, knowledge, harmony, skills and team work are essential for success.

Identification and analysis of the organisation's team structures, working relationships and skill sets can provide a framework for improving operations concurrently with improvements in formalised management systems.

OTHER SERVICES

Scaled Management Systems can provide the following, specific services.

- Employee and management training.
- Competency identification and assessment.
- Internal auditing.
- Frontline (Supervisor and Team Leader) training.
- As a registered competency assessor and trainer (#4635) with the Manufacturing and Engineering Assessment System (MEAS) of Manufacturing Skills Australia, Scaled Management Systems can assist clients in the engineering sector with employee development if alignment is needed with the Metal and Engineering National Competency Standards.